

Códigos de estatus de préstamos más comunes:

BK	Bankruptcy Claim - Bancarrota
DA	Deferred - Diferimiento
DF	Defaulted, Unresolved - Incumplimiento
FB	Forbearance - Suspensión temporal de pago
ID	In School or Grace Período - Aún está estudiando o Período de gracia
IG	Grace Period - Período de gracia
RP	In Repayment - Repago

Enlaces Importantes:

https://nslds.ed.gov/nslds/nslds_SA/

- ✓ Para ver su historial de becas y préstamos

<https://studentloans.gov/myDirectLoan/index.action>

- ✓ Para información de préstamos y consolidaciones

Es muy importante que en todo momento se mantenga en contacto con el centro de servicio de Préstamo Estudiantil.

Si usted cambió de dirección o de teléfono, es importante informarle a su servidor de préstamo para que le puedan brindar la mejor ayuda posible.

Si usted cambia de institución, decide tomar menos de 6 créditos, estar un periodo de tiempo sin estudiar o se gradúa debe comunicarse con su servidor de préstamos para ayudar con cualquier proceso relacionados a sus préstamos estudiantiles.

Oficina Asistencia Económica
Universidad Politécnica
O. 787.622.8000 Ext. 249
E. asistenciaeconomica@pupr.edu
☒ P.O. Box 192017 San Juan,
Puerto Rico 00919-2017

Datos Importantes sobre sus Préstamos Estudiantiles

Centro de Servicios de Préstamos

CornerStone

Phone: 1-800-663-1662
Fax: 801-366-8400
TDD/TTY: 801-321-7130
Overseas borrowers: 801-321-7236
Website: www.MyCornerStoneLoan.org
Email: CustomerService@mycornerstoneloan.org
Office Hours: 8 a.m.-9 p.m. Eastern time (ET), Monday through Thursday. 8 a.m.-7 p.m. ET, Friday.

ECSI Federal Perkins Loan Servicer

Phone: 1-866-313-3797
TDD/TTY: A borrower who is hearing-impaired may use the 711 Telecommunications Relay Service for assistance.
Overseas borrowers: 1-866-313-3797
Website: <https://efpls.com>
Office Hours: 8 a.m.-8 p.m. ET, Monday through Friday.

FedLoan Servicing (PHEAA)

Phone: 1-800-699-2908
Fax: 717-720-1628
TDD/TTY: A borrower who is hearing-impaired may use the 711 Telecommunications Relay Service for assistance.
Overseas borrowers: 717-720-1985
Website: <https://myfedloan.org>
Office Hours: 8 a.m.-9 p.m. ET, Monday through Friday.

Granite State - GSMR

Phone: 1-888-556-0022
Fax: 603-227-5415
TDD/TTY: A borrower who is hearing-impaired may e-mail accessibilityrequests@gsmr.org for assistance. A borrower who is hearing-impaired may also use the 711 Telecommunications Relay Service for assistance.
Overseas borrowers: 603-227-5321
Website: <https://gsmr.org>
Office Hours: 8 a.m.-6 p.m. ET, Monday through Friday.

Great Lakes Educational Loan Services, Inc.

Phone: 1-800-236-4300
Fax: 1-800-375-5288
TDD/TTY: A borrower who is hearing-impaired may use the 711 Telecommunications Relay Service for assistance.
Overseas borrowers: 608-246-1700
Website: www.mygreatlakes.org
Office Hours: 8 a.m.-10 p.m. ET, Monday through Friday.

HESC/Edfinancial

Phone: 1-855-337-6884
Fax: 1-800-887-6130 (toll free) or 865/692-6348
TDD/TTY: 1-855-337-6884
Overseas borrowers: 1-855-337-6884
Website: <https://edfinancial.com>
Contact Us Page: <https://edfinancial.com/Contact>
Office Hours: 8 a.m.-8:30 p.m. ET, Monday through Thursday. 8 a.m.-6 p.m. ET, Friday.

MOHELA

Phone: 1-888-866-4352
Fax: 1-866-222-7060
TDD/TTY: A borrower who is hearing-impaired may use the 711 Telecommunications Relay Service for assistance.
Overseas borrowers: 636-532-0600
Website: www.mohela.com
Office Hours: 8 a.m.-10 p.m. ET, Monday through Thursday. 8 a.m.-6 p.m. ET, Friday.

Navient

Phone: 1-800-722-1300
Fax: 1-866-266-0178 (within United States)
Fax: 570-706-8563 (outside United States)
TDD/TTY: 1-877-713-3833
Overseas borrowers: If toll-free (no cost per call) number cannot be accessed, use 317-806-0580 (cost per call).
Website: <https://navient.com/loan-customers>
Office Hours: 8 a.m.-9 p.m. ET, Monday through Thursday. 8 a.m.-8 p.m. ET, Friday.

Nel Netnet

Phone: 1-888-486-4722
Fax: 1-866-545-9196
TDD/TTY: A borrower who is hearing-impaired may web chat with a representative by visiting the website and clicking on "Chat Now".
Chat Hours: 8 a.m.-9 p.m. ET, Monday through Friday.
Overseas borrowers: 303-696-3625
Website: <https://www.nelnet.com>
Office Hours: 7 a.m.-2 a.m. ET, Monday through Friday. 8 a.m.-7 p.m. ET, Saturday.

OSLA Servicing

Phone: 1-866-264-9762
Fax: 1-855-813-2224
TDD/TTY: 405-556-9230
Website: <https://public.osla.org>
Email: DLcustserv@osla.org
Office Hours: 9 a.m.-6 p.m. ET, Monday through Friday.
net

TDD/TTY: 405-556-9230
Website: <https://public.osla.org>
Email: DLcustserv@osla.org
Office Hours: 9 a.m.-6 p.m. ET, Monday through Friday.

Préstamos Sub:

Total: _____

Préstamos Unsub:

Total: _____

Total ambos préstamos: _____